



English Speaking Board (International) Ltd.

Level 2 Award ESOL Skills for Life (Writing)

Paper Time

1 hour and 40 minutes

Booking Number						Candidate Number					
Surname											
Other Names											
Date											
Centre Name											

Please read the text below before attempting any of the paper

- Please complete the paper in blue or black ink, do not use pencil
- Questions may be attempted in any order
- Read each question carefully and answer as many questions as you can
- You must not use a dictionary
- At the end of the test, please close your paper and hand all materials to the Supervisor/Invigilator
- Do not open this paper until you are told to do so by the Supervisor/Invigilator

Marker's Use					
Marker Initials			Moderator Initials		
1	3.1		1	3.1	
	2.1		2	2.2	
	2.5		3	2.6	
	2.6		4	1.1	
2	2.1		5	2.1	
	2.2		6	2.2	
	2.3		7	2.3	
	2.4		8	2.4	
	2.5		9	2.5	
3	1.1		10	1.1	
	2.2		11	2.2	
	2.3		12	2.3	
	2.4		13	2.4	
	2.6		14	2.6	
Overall Grade			Overall Grade		

Task 1

Fill in this form. Write about 150 words in Part 2.

You are applying to be a secret shopper.

A secret shopper is someone who pretends to be a real customer whilst looking at how a shop or company deals with customers. A secret shopping task can be a telephone call, visit, email, letter, or face-to-face visit about shopping for general things or hotel visits.

SECRET SHOPPER APPLICATION FORM			
Part 1 – Personal Details			
Title:	Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/> Ms <input type="checkbox"/>
Surname:		First Name(s):	
Address:			
Postcode:		Email:	
Home/Evening Tel. No.		Mobile:	
How far could you travel?		When can you work? (Please tick ✓)	Weekdays <input type="checkbox"/> Weekend <input type="checkbox"/> Every day <input type="checkbox"/>
Part 2 – Personal Statement			
Tell us about the reason you want to be a secret shopper. Write about any experience you have of keeping to deadlines and writing reports. Also write about an occasion where you experienced poor customer service.			

Task 2

There are plans to build a large supermarket near your home. There are already lots of shops nearby. A small park where children play will have to be closed. You don't think the area needs another supermarket.

Write a letter to the leader of the council giving your objections to the plans.

Write to:

Mrs G Chan(Your town) Council, North Road, (Your town)

Write about 150 words.

SAMPLE

A large rectangular area with a solid black border and horizontal dotted lines, intended for writing. A large, light gray watermark reading "SAMPLE" is oriented diagonally across the page.

Task 3


“Every city has to deal with the problem of cars and public transport,” said Jaime Lerner, the Brazilian politician and planner.

Write an essay which discusses the advantages and disadvantages of public transport.

Write about 250 words.

You must show your **planning** here. You could use a spider diagram or any method of your choice.

Plan



Write your **essay** here.

A large rectangular box with a solid black border, containing 20 horizontal dotted lines for writing. A large, light gray watermark reading "SAMPLE" is oriented diagonally across the center of the box.

SAMPLE

End of assessment