

Job Description

Job Title:	Assessor
Accountable to :	Chief Assessor, (relevant) Senior Assessor, Customer Experience Manager

Main function of work

- Assessment of candidates against ESB qualification specifications
- Writing individual reports to ESB specified standards
- Complete all on line required administration activities (invitation acceptance, personal details, candidate management, report writing and uploading)
- Complete all standardisation, moderation and training activities as required by ESB

Main areas of responsibility

Assessments of Candidates

The assessor is required to:-

- Understand and promote ESB's philosophy
- Demonstrate excellent knowledge of specifications to ensure each candidate is accurately and fairly assessed against the relevant assessment criteria
- Set a relaxed atmosphere in which candidates feel at ease to give of their best
- Encourage and promote effective communication
- Listen and respond to each candidate with an open mind, free from prejudice
- Question and discuss from genuine interest
- Ensure members of the group are Involved throughout
- Ensure each candidate is given the time set out in the relevant syllabus
- Complete a report on each candidate, giving constructive criticism, encouragement and clear goals for future development
- Ensure comments and marks reflect each other.

Administration

- Reply promptly to invitations to assess from the My ESB hub (within three days at the latest).
- Ensure online reports are completed promptly within 48 hours of completion of the assessment and are uploaded to My ESB hub within three days.
- Retain notes from assessing for a period of 3 months, In case of query or loss.
- Ensure assessment evaluation forms are completed via Google Doc (No fees can be paid until the Google Doc is received).
- Submit expense claims electronically with scanned copies of original receipts attached within 30 days of fulfilling the contracted service. These must show all costs in pounds sterling with foreign currency converted at the correct exchange rate/contain the session/booking number and brief description of the nature of the claim, including the date & location.

Safeguarding and Protection

- ESB is committed to safeguarding and protecting ESB learners. As such, all assessor posts are subject to a safer recruitment process, including the necessity to supply evidence of a Basic Disclosure Check.
- Assessors must be accompanied by another adult when assessing children, young people and vulnerable adults. If a centre does not provide this adult, the assessment must not commence until it is rectified.
- Assessors are required to follow a range of policies and procedures to promote safeguarding.

Availability

- We ask all Assessors to complete the below table. We ask for a commitment of at least **three** sessions in 'Summer Peak', **one** in 'Spring Peak' and **one** in Winter Peak'. This is the minimum requirement. Assessors are not required to be available for the whole of each session, just to be able to work the normal days within it e.g. if the Assessor only works Mondays and Tuesdays, we would expect the Assessor to be able to work Mondays and Tuesdays in any of the elected sessions. Assessors who repeatedly reject invitations may not be invited back for the following academic year.

Winter Peak - Dates
Dec Week 1
Dec Week 2
Dec Week 3
Spring Peak - Dates
Mar Week 3
Mar Week 4
Apr Week 1
Summer Peak - Dates
May Weeks 1 & 2
May Weeks 3 & 4
June Weeks 1 & 2
June Weeks 3 & 4
July Weeks 1 & 2
July Weeks 3 & 4

Training and Development

- It is a contractual requirement to attend Annual Assessor Training and, where appropriate workshops, upskilling events, training/standardisation days as specified by ESB, in line with the regulatory authorities. Assessors not attending Annual Training may not be invited to sit on the panel for the following year.
- Keep up-to-date of changes in area of expertise/current trends in specialist areas, e.g. for new qualifications and standards
- Are regularly moderated and appraised
- Consider opportunities for further training and ongoing CPD.

General

- Make contact with other panel members who are assessing the same specification in the same centre at the same time, for standardisation purposes
- At the discretion of ESB and of the centre, accept observer(s) at an assessment
- Accept a trainee (at the request of ESB) for training and observation purposes
- Accept an ESB moderator for moderating and appraisal purpose
- Assessors must be resident in the UK with eligibility to work.

Person Specification

QUALITIES	ESSENTIAL CRITERIA
Qualifications and Experience	<ul style="list-style-type: none">• Relevant degree/professional qualification at level 5 or above and/or significant experience of teaching and/or experience working as an examiner• Excellent knowledge of products/qualifications in the relevant language and/or speech portfolio
Skills and Capabilities	<ul style="list-style-type: none">• Excellent interpersonal skills• Ability to listen and respond with an open mind, free from prejudice• Ability to respect and maintain confidentiality• A good understanding of GDPR, particularly about handling Personal Data• Good level IT competence - Microsoft office and business systems• A facilitative approach to problem-solving and a 'can do' mind set• Attention to detail• Excellent organisational skills• A commitment to continuous improvement• High levels of personal and professional integrity• A proactive, flexible and versatile approach• Ability and willingness to travel both in the UK and Internationally• Drive, enthusiasm and resilience• Committed to equality and diversity