



English Speaking Board (International) Ltd.

Level 2 Award ESOL Skills for Life (Writing)

Paper Time

1 hour and 40 minutes

Booking Number						Candidate Number					
Surname											
Other Names											
Date											
Centre Name											

Please read the text below before attempting any of the paper

- Please complete the paper in blue or black ink, do not use pencil
- Questions may be attempted in any order
- Read each question carefully and answer as many questions as you can
- You must not use a dictionary
- At the end of the test, please close your paper and hand all materials to the Supervisor/Invigilator
- Do not open this paper until you are told to do so by the Supervisor/Invigilator

Marker's Use					
Marker Initials			Moderator Initials		
1	3.1		1	3.1	
	2.1		2	2.2	
	2.5		3	2.6	
	2.6		4	1.1	
2	2.1		5	2.1	
	2.2		6	2.2	
	2.3		7	2.3	
	2.4		8	2.4	
	2.5		9	2.5	
3	1.1		10	1.1	
	2.2		11	2.2	
	2.3		12	2.3	
	2.4		13	2.4	
	2.6		14	2.6	
Overall Grade			Overall Grade		

Task 1

Your luggage was lost on a recent overseas trip. You informed the airline at the time and gave details about what was lost. It is now 6 weeks since you returned and you have contacted the airline several times with the details.

Complete this form sent to you by Easy Fly.

Easy Fly - Baggage Claim Form					
Part 1 – Personal Details					
Name					
Address					
Email address				Mobile number	
Flight number				Date of flight	
At which airport did you check in for this journey?			What was your final destination?		
Part 2 – Baggage					
How many bags does this claim involve?		Tick correct box <input checked="" type="checkbox"/> The bag(s)		was/were damaged <input type="checkbox"/> lost <input type="checkbox"/>	
				Tick correct box <input checked="" type="checkbox"/> The bag(s) had contents damaged <input type="checkbox"/> missing <input type="checkbox"/>	
Part 3 Please provide full details relating to your claim.					
You must include: <ul style="list-style-type: none"> • A full description of your bag/s including contents • Details of all contact with the airline • A breakdown of costs incurred Write about 150 words					

A large rectangular area containing 18 horizontal dotted lines for handwriting practice. A large, light gray 'SAMPLE' watermark is oriented diagonally across the center of the page.

Task 2

You moved to a smaller house/flat three months ago. This week you received a high electricity bill. You think there has been a mistake.

Write a letter to the company explaining the problem and telling them what action you would like them to take. You do not need to write an address.

Write about 150 words.

A large rectangular writing area with horizontal dotted lines. A large, light grey watermark reading "SAMPLE" is oriented diagonally across the page.

A large rectangular area containing 18 horizontal lines, intended for writing. A large, light gray watermark reading "SAMPLE" is oriented diagonally across the page.

Task 3

On your course you have discussed different technologies. Your tutor has asked you to write an article for a college magazine about the one technological device you think has had the biggest influence on life today. Include the advantages and disadvantages of the item.

You must show your **planning** here.

Plan

SAMPLE

Write your **article** here.

Write about 250 words.

A large rectangular box with a solid top and bottom border and a dotted horizontal line for every row, providing a writing area. A large, light gray watermark reading "SAMPLE" is oriented diagonally across the center of the page.

Blank lined writing area with a large diagonal watermark reading "SAMPLE".

End of assessment