



**English Speaking Board (International) Ltd.**  
**Entry Level Award ESOL Skills for Life (Writing)**  
**(Entry 3)**

**Paper Time**  
70 minutes

<b>Booking Number</b>						<b>Candidate Number</b>					
<b>Surname</b>											
<b>Other Names</b>											
<b>Date</b>											
<b>Centre Name</b>											

**Please read the text below before attempting any of the paper**

- Please complete the paper in blue or black ink, do not use pencil
- Questions may be attempted in any order
- Read each question carefully and answer as many questions as you can
- You must not use a dictionary
- At the end of the test, please close your paper and hand all materials to the Supervisor/Invigilator
- Do not open this paper until you are told to do so by the Supervisor/Invigilator

Marker's Use					
Marker Initials		Moderator Initials			
1	3.1		1	3.1	
	2.2			2.2	
	2.6			2.6	
2	1.1		2	1.1	
	2.1			2.1	
	2.2			2.2	
	2.3			2.3	
	2.4			2.4	
	2.5			2.5	
3	2.1		3	2.1	
	2.3			2.3	
	2.4			2.4	
	2.5			2.5	
	2.6			2.6	
<b>Overall Grade</b>			<b>Overall Grade</b>		

**Task 1**

You recently bought a new item for your kitchen in an electrical store. They want to know about the service you received. Complete the form.

<b>Customer Services</b>	
<b>Title</b> <i>Tick (✓) one box</i>	Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Miss <input type="checkbox"/> Ms <input type="checkbox"/>
<b>Full name</b>	
<b>Address</b>	<hr/> <hr/> <hr/>
<b>Email address</b>	
<b>How long did you wait for your delivery?</b> <i>Tick (✓) one box</i>	Less than 1 week <input type="checkbox"/> 1 week <input type="checkbox"/> 2 – 3 weeks <input type="checkbox"/> 4 – 5 weeks <input type="checkbox"/>
<b>What electrical item did you buy?</b> <i>Tick (✓) one box</i>	Cooker <input type="checkbox"/> Freezer <input type="checkbox"/> Washing machine <input type="checkbox"/> Fridge <input type="checkbox"/>
<b>Tell us about your experience with the staff in the store and the delivery.</b> <i>(Write in full sentences and use paragraphs. Write about 50 words.)</i>	
<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>	



## Task 2

Your teacher wants you to write an article for the college magazine about either a book, a film or a TV programme. Choose one.

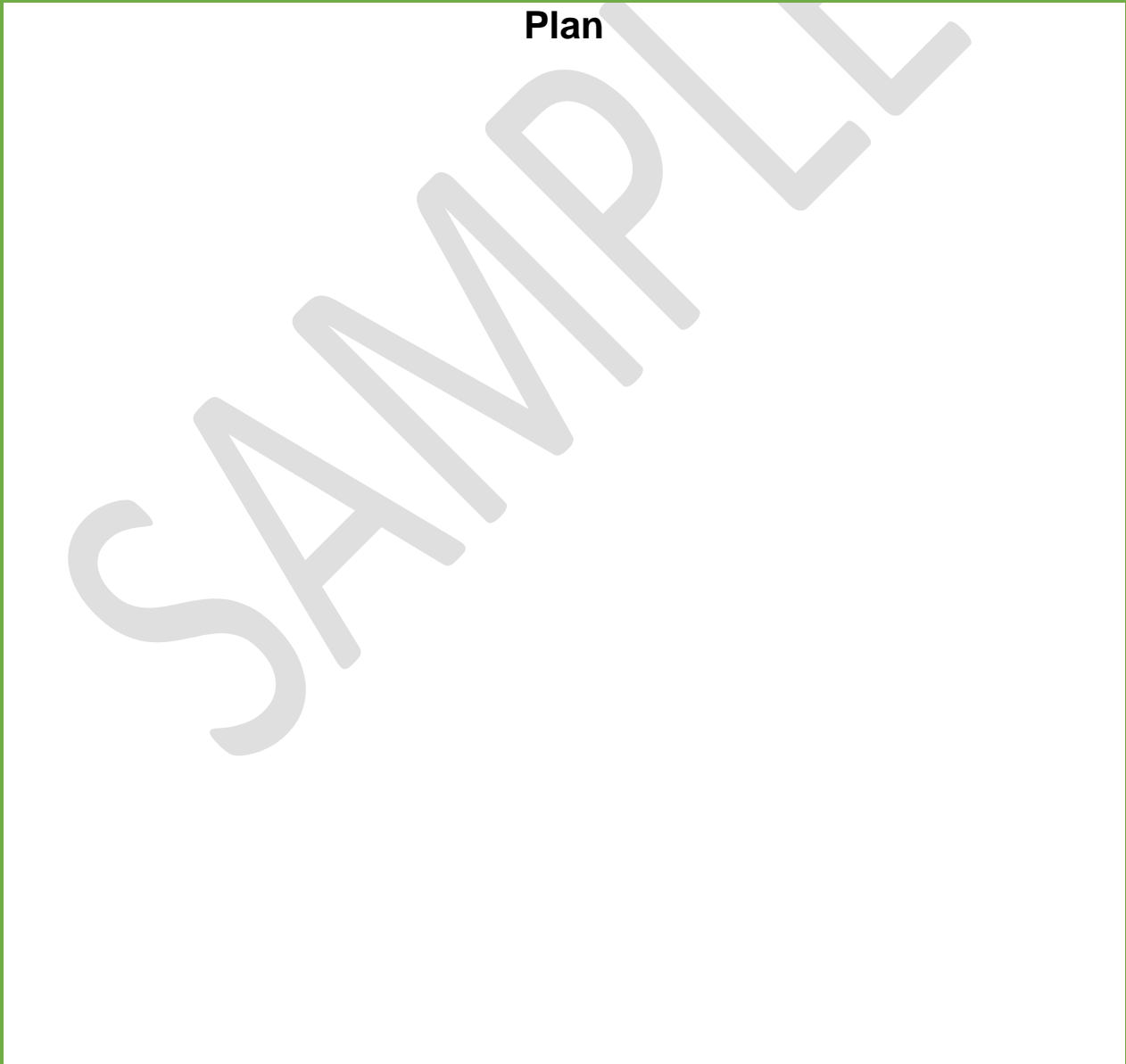
You should

- write about the story
- describe the people in the film, book or TV programme
- say what you liked or didn't like about it.

Write about 100 words.

Write a plan such as a spidergram, mind map, bullet points or notes.

**Plan**



Write your article here.

A large rectangular area with a solid black border and horizontal dotted lines, intended for writing an article. A large, light gray watermark reading "SAMPLE" is oriented diagonally across the center of this area.

Blank writing area with horizontal lines and a large diagonal watermark reading "SAMPLE".



