



English Speaking Board (International) Ltd.

Level 2 Award ESOL Skills for Life (Writing)

Paper Time

1 hour and 40 minutes

Booking Number						Candidate Number						
Surname												
Other Names												
Date												
Centre Name												

Please read the text below before attempting any of the paper

- Please complete the paper in blue or black ink, do not use pencil
- Questions may be attempted in any order
- Read each question carefully and answer as many questions as you can
- You must not use a dictionary
- At the end of the test, please close your paper and hand all materials to the Supervisor/Invigilator
- Do not open this paper until you are told to do so by the Supervisor/Invigilator

Marker's Use					
Marker Initials			Moderator Initials		
1	3.1		1	3.1	
	2.1		2	2.2	
	2.5		3	2.6	
	2.6		4	1.1	
2	2.1		5	2.1	
	2.2		6	2.2	
	2.3		7	2.3	
	2.4		8	2.4	
	2.5		9	2.5	
3	1.1		10	1.1	
	2.2		11	2.2	
	2.3		12	2.3	
	2.4		13	2.4	
	2.6		14	2.6	
Overall Grade			Overall Grade		

Task 1

Your luggage was lost on a recent overseas trip. You informed the airline at the time and gave details about what was lost. It is now 6 weeks since you returned and you have contacted the airline several times with the details.

Complete this form sent to you by Easy Fly.

Easy Fly - Baggage Claim Form					
Part 1 – Personal Details					
Name					
Address					
Email address		Mobile number			
Flight number		Date of flight			
At which airport did you check in for this journey?		What was your final destination?			
Part 2 – Baggage					
How many bags does this claim involve?		Tick correct box ✓ The bag(s)	was/were damaged <input type="checkbox"/> lost <input type="checkbox"/>	Tick correct box ✓ The bag(s) had contents	damaged <input type="checkbox"/> missing <input type="checkbox"/>
Part 3 Please provide full details relating to your claim.					
You must include:					
<ul style="list-style-type: none">• A full description of your bag/s including contents• Details of all contact with the airline• A breakdown of costs incurred					
Write about 150 words					

Handwriting practice lines with a large diagonal watermark reading "SAMPLE".

Task 2

You moved to a smaller house/flat three months ago. This week you received a high electricity bill. You think there has been a mistake.

Write an email to the company explaining the problem and telling them what action you would like them to take.

Write about 150 words.

Send



Options...

HTML

?

To: electricitycompany@email.com

Subject: _____

SAMPLE


If more room needed continue onto the next page. →

SAMPLE

Task 3

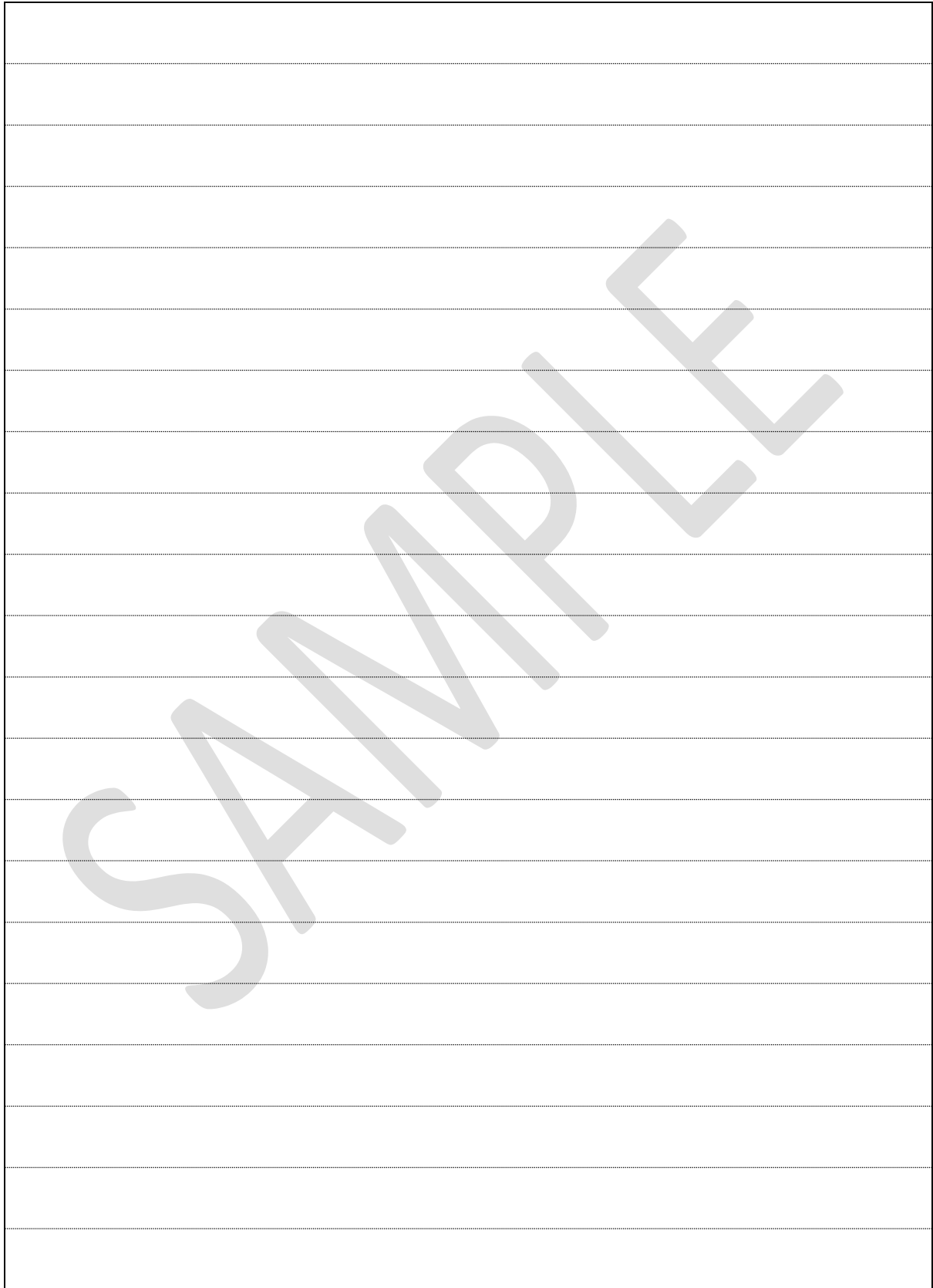
On your course you have discussed different technologies. Your tutor has asked you to write an article for a college magazine about the one technological device you think has had the biggest influence on life today. Include the advantages and disadvantages of the item.

You must show your **planning** here.

Plan


Write your **article** here.

Write about 250 words.

A large rectangular box with horizontal lines for writing. A large, light gray 'SAMPLE' watermark is diagonally across the center.

Handwriting practice area with 20 horizontal lines. A large, light gray "SAMPLE" watermark is diagonally across the page.

End of assessment